

*City of Taunton  
Office of the Mayor*



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Contact Person: Ligia Madeira  
508-821-1000

**O’CONNELL ANNOUNCES PUBLICATION OF BUSINESS AND  
DEVELOPMENT GUIDE**

Taunton, MA...Today Mayor Shaunna O’Connell announced the City of Taunton has published a Business and Development Guide to assist residents, businesses, and prospective developers in more easily navigating the permitting process in Taunton.

“One of our goals coming into office was to streamline the antiquated permitting process and make it easier to do business in Taunton. We are making excellent progress in tackling this endeavor. Creating this Guide is another step in making the permitting process easier to understand and simpler to navigate,” O’Connell stated.

The Business and Development Guide, created by the Southeastern Regional Planning and Economic Development District (SRPEDD) and funded by the Community Compact Grant Program, serves to improve the permitting process by making it more user-friendly. The information is organized in a way that allows permit seekers to follow step-by-step instructions for opening a restaurant, starting a business, or developing a property. It comes complete with a comprehensive directory and contact list for all City Departments that issue permits.

A digital version of the Guide can be viewed and downloaded from the homepage of the City’s website ([taunton-ma.gov](http://taunton-ma.gov)), and printed copies are available free of charge at the Mayor’s Office, Office of Economic and Community Development, Law Department, Building Department, Planning & Conservation, City Clerk’s Office, and Board of Health.

The permitting guide is one of several steps taken by O’Connell to modernize and streamline the permitting process. Permit applications are transitioning to a fully online process that allows for quicker and more efficient procedures. All core residential and commercial Building permits (including plumbing, gas, and electrical) can now be applied for online through the City’s new Permit Eyes program, and other permits are also available online including burn permits and dog licenses. In the upcoming months, other City Departments will be transitioning to online applications including Planning & Conservation, Department of Public Works, Fire Prevention Services and Board of Health.

The City is also in the process of consolidating the permitting Departments at the 141 Oak Street building to make it easier for individuals and businesses to make “one stop” for permits. The Planning & Conservation Department relocated to 141 Oak Street at the beginning of June to join the Building

Department. The next Department to move will be the Board of Health which will relocate to 141 Oak Street over the summer followed by Fire Prevention Services.

“This is truly a group effort as our City Departments work together to bring our permitting procedures in line with modern technology and increase efficiency and ease of use across the board. I am grateful for their efforts,” said O’Connell.###