

## 2019 WATER & SEWER RATES

<b>BASE - WATER CONNECTION RATES</b>		
<b>Meter Size</b>	<b>Monthly</b>	<b>Quarterly</b>
5/8"	\$6.12	\$18.37
3/4"	\$6.42	\$19.25
1"	\$7.29	\$21.87
1-1/2"	\$8.44	\$25.33
2"	\$11.64	\$34.91
3"	\$35.14	\$105.41
4"	\$43.84	\$131.51
6"	\$64.14	\$192.43
8"	\$87.35	\$262.06
10"	\$110.56	\$331.68

<b>BASE - SEWER CONNECTION RATES</b>		
<b>Meter Size</b>	<b>Monthly</b>	<b>Quarterly</b>
5/8"	\$41.00	\$123.00
3/4"	\$45.10	\$135.30
1"	\$57.40	\$172.20
1-1/2"	\$73.80	\$221.40
2"	\$118.90	\$356.70
3"	\$451.00	\$1,353.00
4"	\$574.00	\$1,722.00
6"	\$861.00	\$2,583.00
8"	\$1,189.00	\$3,567.00
10"	\$1,517.00	\$4,551.00

<b>WATER RATES HCF RATES</b>	
(1-30 hcf Q) (1-10 hcf M)	\$4.98
(31-250 hcf Q) (11-83 hcf M)	\$7.38
(Over 250 hcf Q) (Over 83 hcf M)	\$8.82

<b>SEWER RATES HCF RATES</b>	
(1-30 hcf Q) (1-10 hcf M)	\$2.72
(Over 30 hcf Q) (Over 10 hcf M)	\$9.68

### BILLING SECTIONS

**SECTION A:** (January/April/July/October)

**SECTION B:** (February/May/August/November)

**SECTION C:** (March/June/September/December)

**BILLS OVER 30 DAYS ACCUMULATE INTEREST**

## IMPORTANT INFORMATION REGARDING YOUR WATER BILL

### How water bills are figured

Everyone receives a base charge; the amount depends on the size of your water meter and how you are billed (quarterly, monthly). Water consumption based on the three steps is then added to the bill for total amount due. Taunton bills customers per hundred cubic feet (hcf) - 1 hcf = 748 gallons.

**This bill serves as acknowledgement of City Ordinance; Section 22-4**

### WATER CONNECTION RATES

Meter Size	Quarterly	Monthly	Meter Size	Quarterly	Monthly	Meter Size	Quarterly	Monthly
5/8"	\$18.37	\$6.12	2"	\$34.91	\$11.64	8"	\$262.06	\$87.35
3/4"	\$19.25	\$6.42	3"	\$105.41	\$35.14	10"	\$331.68	\$110.56
1"	\$21.87	\$7.29	4"	\$131.51	\$43.84			
1-1/2"	\$25.33	\$8.44	6"	\$192.43	\$64.14			

### NOTE TO WATER USERS

1. A meter in working order registers no more water than passes through it. Out of order it either registers less water or stops altogether. Most leaks are in the toilets and can be difficult to detect.
2. If your meter stops registering you will be charged the average consumption for that time period.
3. You are responsible to keep your meter and water line from freezing, if a meter freezes and needs to be replaced it is at the owners expense.
4. The TWD charges for repairs done to your water line (i.e. parts, pipe, labor, truck, etc.)

### SEWER CONNECTION RATES

Meter Size	Quarterly	Monthly	Meter Size	Quarterly	Monthly	Meter Size	Quarterly	Monthly
5/8"	\$123.00	\$41.00	2"	\$356.70	\$118.90	8"	\$3,567.00	\$1,189.00
3/4"	\$135.30	\$45.10	3"	\$1,353.00	\$451.00	10"	\$4,551.00	\$1,517.00
1"	\$172.20	\$57.40	4"	\$1,722.00	\$574.00			
1-1/2"	\$221.40	\$73.80	6"	\$2,583.00	\$861.00			

**SEWER RATES** are charged by water consumption plus a base charge; the base charge amount depends on the size of your water meter (which amount differs from the water base charges) and how you are billed(quarterly, monthly). Consumption is based on the two steps listed on the front and is then added to the bill for total amount due.

**Sewer Reduction meters: Customers on Sewer who use water that does not go into the sewer system can apply for a sewer reduction meter under the City's Water Reduction Meter Ordinance Water Section 22-10. Applications are available at the water office or online under the city's website under downloadable forms.**

### Interest on past due bills

If your payments are not made by their due dates, interest at the rate of 14% per annum will be charged on the unpaid and overdue amount.

### Protection from shut-off due to financial hardship

Your water service cannot be shut off or will be restored if it is certified to the Taunton Water Department that:

1. You or someone living in your home is seriously ill;
2. A child under 12 months of age lives in the home
3. Between November 15 and March 15 your service provides heat and your service has not been shut off for non-payment before November 15

### Protection for persons 65 or older

If all residents in your home are 65 years of age or older, the Water Department cannot terminate your service for failure to pay a past due bill.

**Third party option:** If you are a person who is assisting an elderly customer for payments please contact our office

### Right to dispute your bill

If you believe that your bill is inaccurate you should contact our office by telephone or mail; 508-821-1045, Taunton Water Division, DPW, 90 Ingell St, Taunton, MA. 02780. We will conduct an investigation and notify you of our findings. If you still consider your bill to be inaccurate you have the right to appeal to the Water Supervisor, Taunton Water Division, 90 Ingell St, Taunton, MA 02780 The Water Supervisor must receive appeals no later than 30 days after the due date.

### Reconnection charges

It is the policy of the Taunton Water Department that a service terminated for reasons of non-payment may be reinstated only under the following conditions:

1. All past due amounts have been paid.
2. All charges associated with disconnection and reconnection has been paid.