

THE CITY OF TAUNTON REFERENCE PHONE LIST

2021

| Department | What Do I Contact Them About? | Agency/Organization | Phone Number | Email Address | Additional Information |
|---------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|---------------------|----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| Americans with Disabilities Act (ADA) coordinator | Access into the public buildings for people with the disability. Worker's compensation and other things related to the employment of disabled people. | Americans with Disabilities Act | (508)821-1051 | kscanlon@taunton-ma.gov | https://www.taunton-ma.gov/ada-coordinator |

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| Airport Commission | Taunton Municipal Airport serves the aviation needs of southeastern Massachusetts. Providing a safe and efficient airport, the Airport Commission has completed several improvement projects with the assistance of federal and state funding. | Taunton Municipal Airport | (508)-821-3723 | airportmanager@taunton-ma.gov | 4 Westcoat Drive East Taunton, MA 02718 United States https://www.taunton-ma.gov/airport-commission |
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| Animal Control | To report a lost animal | Taunton Animal Control | (508) 822-2150 | mmassa@tauntonaco.com | Animal Control https://tauntonanimalshelter821.weebly.com/ Taunton Animal Care Facility https://tauntonanimalshelter821.weebly.com/ |
| Assessor's Office | For abatement exemption applications (real estate, personal property, auto, excise, etc.) | Assessor's Office | (508) 821-1011 | sdesantis@taunton-ma.gov | Forms also available online at www.taunton-ma.gov/Pages/TauntonMA_Assessor/index https://www.taunton-ma.gov/assessors |
| Auditor | City employee audits | Auditor | (508) 821-1012 | ahebert@taunton-ma.gov | Temporary City Hall 141 Oak Street Taunton, MA 02780 United States https://www.taunton-ma.gov/auditor |

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| Board of Health | Medical, hazardous waste information | Board of Health | (508) 821-1400 | hgallant@taunton-ma.gov | https://www.taunton-ma.gov/health-department |
| | Inspectional Services | Board of Health | (508) 821-1400 | hgallant@taunton-ma.gov | Includes electrical, plumbing and gas, mechanical, residential and commercial repair work. |
| Building Department | Building permits | Building Department | (508) 821-1015 | rpirozzi@taunton-ma.gov | https://www.taunton-ma.gov/building-department Includes electrical, plumbing and gas, mechanical, residential and commercial repair work. |
| Cemetery Division | The Cemetery Division's responsibility is to respectfully prepare for all interment services in any municipal cemetery. The | Taunton Cemetery | (508) 821-1415 | amarshall@taunton-ma.gov | 170 Harris St. Taunton, MA 02780 https://www.taunton-ma.gov/cemetery-division |

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| | Department also maintains all public burial grounds on a yearly basis. | | | | |
| City Clerk's Office | Birth/Death/Marriage Records | City Clerk's Office | (508) 821-1024 | rblackwell@taunton-ma.gov | https://www.taunton-ma.gov/rose-marie-blackwell-city-clerk |
| | Marriage Licenses, Dog Licenses, Hunting & Fishing Licenses | City Clerk's Office | (508) 821-1024 | rblackwell@taunton-ma.gov | |
| | Business Certificates | City Clerk's Office | (508) 821-1024 | rblackwell@taunton-ma.gov | |
| | Open Burning Permits | | (508) 821-1000 | | |

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| <p>Department of Public Works (DPW)</p> | <p>Potholes, routes/sidewalks repairs, solid waste and recycling, convenience center</p> | <p>DPW</p> | <p>(508) 821-1431</p> | <p>tabreau@taunton-ma.gov</p> | <p>To report a pothole, please call the DPW, or report online at http://taunton-ma.gov/Pages/TauntonMA_Mayor/seeclifix</p> <p>DPW Website https://www.taunton-ma.gov/department-public-works</p> |
| <p>Engineer's Office</p> | <p>Property Plot Plan, FEMA Flood Insurance Maps, Connect to City Sewer</p> | <p>Engineer's Office</p> | <p>508-821-1027</p> | <p>mpatneude@taunton-ma.gov</p> | <p>https://www.taunton-ma.gov/engineering-department</p> |
| <p>Filtration Plant</p> | <p>Filtration of Water supply for City of Taunton</p> | <p>Charles J. Rocheleau Filtration Plant</p> | <p>(508) 947-0690</p> | | <p>Charles J. Rocheleau Filtration Plant 91 Precinct Street Lakeville, MA 02347 United States https://www.taunton-ma.gov/charles-j-rocheleau-water-filtration-plant</p> |

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| Fire Department | Fire Inspections (home & business) | Fire Department | 508-821-1452 | rbastis@taunton-ma.gov | https://tauntonfd.com/ Fire Prevention 508-821-1453 24 hour emergency 508-824-4024 Open Burning Line 774-406-4446 |
| Human Services | Council on Aging | Human Services | 508-821-1420 | cbonefant@taunton-ma.gov | https://www.taunton-ma.gov/human-services-department |
| | Elder Outreach Program | Human Services | 508-821-1425 | theher@taunton-ma.gov | Transportation, nutrition, special events, health & fitness, home delivered meals, counseling, education, social programs. |
| | Fuel Assistance | Human Services (TETF Fuel Fund) | 508-821-1420 | cbonefant@taunton-ma.gov | Additional fuel assistance resources: Citizens for Citizens 508-823-6347 Salvation Army Good Neighborhood Program 1-339-502-5900 Citizen's Energy Oil Heat Program 1-877-563-4645 |
| | Community Relations Counselor | | 508-821-1420 | Mary Beth Forshaw | |

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| IT Department | Supports city departments | Information Technology Department | (508) 821-1070 | itd@taunton-ma.gov | City Hall 141 Oak Street Taunton, MA 02780 United States https://www.taunton-ma.gov/information-technology |
| Taunton Library | Visit the Taunton Public Library Website | Taunton Public Library | Main/Circulation: (508) 821-1410 Reference: (508) 821-1413 Youth Services: (508) 821-1412 | | 12 Pleasant Street Taunton, MA 02780 https://www.tauntonlibrary.org/ |
| Law Department | Notary, Alcohol Licensing | Legal Assistant | (508) 821-1036 | | City Hall 141 Oak Street Taunton, MA 02780 United States https://www.taunton-ma.gov/law-department |

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| Office of Economic & Community Development | Façade Program | OECD | 508-821-1030 | wroth@taunton-ma.gov or oeed@taunton-ma.gov | http://taunton-ma.gov/Pages/TauntonMA_CommDev/index |
| | Fiscal Manager | OECD | 508-821-1030 | jhowland@taunton-ma.gov | http://taunton-ma.gov/Pages/TauntonMA_CommDev/Sign%20and%20Awning%20Publication.pdf |
| | Project Manager | | | | |
| Parks, Cemeteries & Public Grounds | To report fallen trees | Parks & Rec | 508-821-1415 | amarshall@taunton-ma.gov | Additional information can be found at http://taunton-ma.gov/Pages/TauntonMA_Parks/index |
| | Summer Camp & Recreation Program Information | Parks & Rec | 508-821-1415 | rmenard@taunton-ma.gov | |
| Planning and Conservation | Contact point for the Planning Board, Zoning Board of Appeals, Conservation Commission, Site Plan Review, | Denise Paiva Secretary Michele Restino Conservation Agent | (508) 821-1051 Alternate Phone: (508) 821-1095 Alternate Phone: (508) 821-1043 | dpaiva@taunton-ma.gov mrestino@taunton-ma.gov | Gertrude M Boyden Wildlife Refuge 1298 Cohannet St. send Mail to : 141 Oak St. Taunton, MA 02780 https://www.taunton-ma.gov/planning-and-conservation-department |

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| | General Zoning Administration, and the ADA Coordinator. | | | | |
| Plumbing and Gas Inspector | To inspect plumbing and gas | Plumbing and Gas Inspector | (508)- 821-1016 | | 141 Oak Street Taunton, MA 02780 United States https://www.taunton-ma.gov/plumbing-and-gas-inspector |
| Police Department | | Taunton Police Department | 24 Hour Emergency Line (508)-823-5000 Business Line- (508)- 824-7522 Always dial 911 in case of emergency | | 23 Summer St. Taunton, MA 02780 https://tauntonpd.com/ |

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| Recreation Division | Recreational programs for all residents of the city: “Summer Festival Program” Special Events, Family 4th Night and Christmas Parade. | Recreation Division | (508) 821-1415 | | 170 Harris Street Taunton, MA 02780 United States https://www.taunton-ma.gov/recreation-division |
| Registrar of Voters | Register to vote, Ask where to vote, Voter info, Absentee ballot information | Registrar of Voters’ Office | 508-821-1044 | kandrade@taunton-ma.gov | Information for voters can be found at http://www.sec.state.ma.us/ele/eleidx.htm |

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| School Department | | Taunton School Department | (508)- 821-1100 | | 215 Harris St, Taunton MA 02780 https://www.tauntonschools.org/ |
| Tax Collector Treasurer/ Collector | To pay or inquire about a water/sewer, excise, or property tax bill | Tax Collector's Office | 508-821-1054 | bauger@taunton-ma.gov | Payments also accepted online at https://epay.cityhallsystems.com/selection Treasurer/Collector Website https://www.taunton-ma.gov/treasurer-collector 141 Oak Street Taunton, MA 02780 United States https://www.taunton-ma.gov/treasurer-collector |
| Taunton Emergency Management Agency (TEMA) | Storm, Hazard & Disaster Information | TEMA | 508-821-1026 | rferreira@taunton-ma.gov | Call for sand bags, shelters, and non-emergency storm information https://www.taunton-ma.gov/emergency-management |

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| Veterans | Provide assistance obtaining State and local benefits for qualified Veterans and their dependents | Veterans Department | (508)-821-1038 | jriccitelli@taunton-ma.gov | 141 Oak Street Taunton, MA 02780 United States https://www.taunton-ma.gov/veterans-department-city-hall-opening-public-mon-15-june-2020-appointment-only |
| Water Division | Connect to City Water | Water Division | 508-821-1045 | cobrien@taunton-ma.gov | https://www.taunton-ma.gov/water-division |
| Writing Inspector | To schedule an Electrical Inspection please call the Business office at (508) 821 1015. | Writing Inspector | 508-821-1015 | | 141 Oak Street Taunton, MA 02780 United States https://www.taunton-ma.gov/wiring-inspector |