



*City of Taunton*

## *Utilities Information*

*COVID 19/ Coronavirus*

### Utility Resources:

**Citizens for Citizens-Fuel Assistance/Emergency Utility Assistance** – CFC will no longer be seeing clients in person/in office. They will assist with fuel applications over the telephone. They are open from 8:30 AM to 1 PM each day. If called after that time, they will answer messages the next day. Postal service will drop off mail inside the building to them. Incomplete fuel applications must be submitted by July 24 of 2020. Clients can call CFC for assistance at 508-823-6346.

### **Salvation Army/Emergency Assistance** –

- Families and Individuals under 60. Mark Cook will complete applications for utility and food vouchers, not including electric and fuel until they receive a shut-off notice from the utility company, for families and individuals under 60. He will then make an appointment to provide the vouchers to the individual or family at the Matthew Mission on Tuesdays or Thursdays between 8 AM and 11 AM. Please contact Salvation Army at 508-822-9092 between the above hours and they will refer to Mark.
- Elders 60+ - Please contact the Department of Human Services at 508-821-1420.

**Taunton Emergency Task Force (TETF)/Emergency Fuel and Utility Assistance** – Please contact the Department of Human Services – 508-821-1420.

**TMLP-** Moratorium on utility shut-offs in MA has been extended until the state of emergency in MA is lifted or there is further communication. The offices are now open to the public starting June 15<sup>th</sup>, 2020, 7:30 AM to 4:30 PM Monday through Friday. Four customers allowed in the lobby at a time and face masks are required. **If you require assistance from TMLP you must call first at (508) 824-5844.**